

Ice Dispenser, Maestro™ Icemaker, Refrigerator and Freezer Warranty

Standard Warranty

Follett Corporation warrants to the original purchaser of each new Follett ice dispenser, icemaker, refrigerator or freezer that all parts shall be free from defects in material and workmanship under normal use and service for a period of 2 years from date of start up or 90 days from shipment date, whichever comes first. Under this warranty, Follett agrees to provide at no charge, for a period of 2 years from date of start up, any parts found to be defective, subject to the conditions below, with an additional 3 year parts warranty on the compressor (total of 5 years). In addition to the parts warranty, Follett agrees to provide for 2 years from date of start up any labor necessary to correct any factory defects, subject to the conditions below.

WARRANTY CONDITIONS

1. Warranty labor must be performed by the local Follett authorized service agent.
2. The equipment has been installed and operated in compliance with instructions provided by Follett.
3. Malfunctions or damage due to alterations, improper operation, neglect, vandalism, fire, acts of God, or any situation beyond Follett's control are expressly excluded from this warranty.
4. Follett reserves the right to require that any parts covered under this warranty be returned to Follett prepaid and verified as defective upon examination.
5. Any damages resulting from shipment of the unit are expressly excluded. Follett advises customers to carefully examine all shipments prior to acceptance and note all potential damage concerns on the appropriate shipping papers.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE EXCEPT AS PROVIDED IN THE WARRANTY WITH RESPECT TO DEFECTS IN MATERIAL AND WORKMANSHIP. Follett Corporation will not be liable for any consequential damages, expenses, connecting or disconnecting charges, or any losses or damages resulting from a defect of the machine. Questions concerning this warranty should be directed to Follett Corporation, technical service, at 800-523-9361, 610-252-7301 or via fax 610-250-0696.

Maestro is a registered trademark of Follett Corporation.

FOLLETT
Innovative solutions, inspired by ice

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Warranty Registration & Equipment Evaluation

Please take a few moments to complete the following to activate your warranty.

Model number: _____ Service number: _____

Date installed: _____ Installer name: _____

Facility name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Contact name: _____

E-mail address: _____

1. Please rate the condition of the equipment. Excellent Good Fair Poor

2. Please rate the clarity and completeness of the installation and operating instructions. Excellent Good Fair Poor

3. Please rate the equipment start up. Excellent Good Fair Poor

4. Please rate the ease of installation. Excellent Good Fair Poor

5. Please rate the overall quality of the equipment. Excellent Good Fair Poor

6. Please rate your level of satisfaction with the service you received from Follett's technical service department. Excellent Good Fair Poor

7. Where did you learn about this product? Follett representative Dealer Magazine _____ Trade show _____ Current user of Follett equipment Web site

8. Any comments? _____

9. Any other products you would like Follett to develop? _____

Thank you for your help. This feedback supports Follett's efforts to improve our products to better meet your needs.